



## Behavior Modification Services and Policies

The Animal Behavior Clinic (ABC) offers behavior modification support for existing patients who have been prescribed a treatment plan by an ABC veterinarian. Cases may be assigned to one of our veterinarians or training staff to conduct behavior modification sessions based on the individual needs of each patient. Cases will be regularly reviewed and discussed between training staff and the veterinarian who prescribed your pet’s plan to evaluate progress and adjust existing recommendations as needed. Minor changes to training exercises may be handled by your trainer. **Note:** any new concerns or medication questions should always be addressed through communication with our office and/or the attending veterinarian.

You will receive a report detailing the work covered, and any homework recommended, for each session conducted. Patients must be current on their annual exam with an ABC veterinarian in order to receive behavior modification services. The following pricing and policies apply to our behavior modification services:

- **Veterinary Desensitization Sessions:** in-office, with our veterinarian(s). \$60/session (20min ea.)
- **Behavior Modification Sessions:** in-office or offsite/at clients’ residence, with ABC trainer(s). Coached sessions vary in length between 45-60 min. for dogs and 30-45 min. for cats. Day training sessions avg. 30min. Rates are discounted based on package purchased.
  - All packages include travel to/from sessions if located within a 15-mile radius of the clinic address.
  - Additional mileage charges will be incurred for travel above this radius, at a rate of \$1/mile in both directions (e.g. an 18-mile radius would incur an additional charge of \$6 per session – \$3/3 miles, both ways).

<b>Intro Package:</b> 3 sessions over 3 months Dogs: \$315.00 Cats: \$240.00	<b>Standard Package:</b> 5 sessions over 3 months Dogs \$500.00 Cats: \$350.00
<b>Day Training Package (dogs only)</b> \$750.00 8 day training + 3 coaching sessions over 2 months	<b>Discount Package:</b> 10 sessions over 6 months Dogs \$950.00 Cats \$650.00

- **Billing:** We recommend maintaining a current credit card number securely on file with ABC. This card will be used for package purchases or for any incurred cancellation fees. If you prefer not to have a card on file, purchases or fees can be paid by check or cash.
- **Cancellation Policy:** A fee of \$70 (or \$30 for sessions with a DVM) may be charged for behavior modification appointments cancelled or rescheduled with less than 72 hours’ notice. If you have elected not to have a card on file, payment by check or cash will be required before additional sessions will be conducted.
- **Communication and scheduling:** Training staff manage their own scheduling, and must be contacted directly for any questions related to your sessions. Scheduling veterinarian sessions, however, must be done through the office. Please refer to the direct contact information provided to you when communicating with one of our staff members.

By signing this agreement, I acknowledge and understand the policies, terms, and fees outlined above as associated with the behavior modification services offered by the Animal Behavior Clinic, and that the package selected for my pet today may change upon the renewal of any subsequent package(s). I understand that such policies and fees are subject to change at the Animal Behavior Clinic’s discretion and any changes in rates will be provided prior to billing.

Client Name: \_\_\_\_\_ Patient Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For in-clinic administrative use:  
 [CC on file] [Checks Preferred] [Staff Initials: \_\_\_\_]

Animal Behavior Clinic, LLC  
 809 SE Powell Blvd, Portland, OR 97202  
 Phone: 503.236.7833 | Fax: 503.252.6481  
 Email: info@animalbehaviorclinic.net